



SHIPPING & WARRANTY INFORMATION

IMPORTANT PLANNING INFORMATION

LOCAL REGULATIONS AND CODES

It is **YOUR** responsibility to consult with your local inspectors about your walk-in cooler plans to ensure you will be able to meet all the local codes and requirements for walk-in cooler installations in your area.

WALK-IN COOLER WALLS CLEARANCE

A minimum of **2 inches** clearance between existing building walls and walk-in walls is necessary for proper air circulation around the cooler walls (see pg. 7)

AIR CONDITIONER CLEARANCE

A minimum of **2 feet** clearance around the **A/C** unit is needed for proper ventilation (pg. 7).

FLOOR

A **SUCCESSFUL INSTALLATION** begins with **HAVING A SOLID LEVEL SURFACE** to install your cooler.

DELIVERY

You will need 2-3 able bodied people on site for unloading your cooler. **It is at the driver's discretion to use the lift gate.** You should be prepared if the shipment has to be uncrated and unloaded manually from the truck.

IMPORTANT!

Always consult with your General Contractor before installation of your walk-in box in a recently poured concrete pad or tiled floor to ensure enough curing time has been allowed.

Concrete, grout, and other construction materials may outgas chemicals for weeks (or even months) that can cause staining/corrosion of walk-in cooler metal surfaces. Muriatic acid liquid and fumes, which is often used by concrete contractors, will also cause staining/corrosion. We recommend that our customers and their General Contractors fully understand the cure time of the concrete, tile grout, and any other materials in proximity to the walk-in and provide adequate ventilation to move these gases out and away from the walk-in cooler. Inadequate ventilation or ventilation for too short of a time may result in staining/corrosion of walk-in cooler metal. This staining/corrosion is not covered by warranty. If in doubt, contact your concrete supplier, tile contractor, general contractor, etc. for the number of days for the concrete, grout, and other construction materials to have fully outgassed and install your walk-in cooler after this date.

SHIPPING INFORMATION

Please read carefully this section. It contains important information regarding your shipment and instructions on receiving, inspecting, and filing claims if necessary.

- Your CoolBot Cooler System includes:
 1. A panel Enclosure (walk-in box)
 2. An A/C unit
 3. One Parts Box with *Set-Up Drawing*, installation hardware and a CoolBot Pro Temperature Controller
 4. An Outdoor Package if you have an outdoor cooler
- You will be provided with shipment information (tracking) and estimated delivery times.
- Your Cooler has been palletized at the factory in an effort to reduce possible damage during transportation. **Please be careful unpacking your cooler, use good judgement and do not use saws, electrical saws, or anything similar that can cause damage to the inside contents (the cooler).** A utility knife, metal cutting hand snips, a small crowbar and a hammer should be used to *carefully* unpack your cooler.
- Your walk-in cooler will be transported and delivered on a commercial LTL delivery truck. **The receiver will be responsible for providing appropriate access to the delivery vehicle and all necessary man power to safely unload the pallets from the carrier.**
- **2-3 able bodied people are required on site for delivery. It is at the driver's discretion to use the lift gate. You should be prepared to unpack the cooler inside the truck before unloading.**
- **The receiver is responsible for ensuring a solid surface for unloading the pallet** where it can be rolled out of the lift gate and be left on the ground, **HOWEVER** it is ultimately at the discretion of the driver the use of the lift gate to safely unload the pallet. The liftgate will come in handy to unload the panels if the pallet must be segregated in the truck for unloading. Carriers have a 30 minute allowance for unloading when segregating shipments.
- The **driver is NOT expected to help unpack the cooler NOR to take back any shipping materials** left after unpacking. It is at the driver's discretion to provide any necessary assistance.
- *See important information in case of transit damage on next page.*

IMPORTANT!

PLEASE DO NOT REFUSE SHIPMENTS

YOU ARE REQUIRED TO CONTACT US BEFORE REFUSING A SHIPMENT

- INSPECT SHIPMENT AND DOCUMENT ANY VISIBLE DAMAGES ON THE DELIVERY RECEIPT BY MARKING IT “DAMAGED”
- HAVE THE DRIVER SIGN IT AND RETAIN A COPY FOR YOUR RECORDS
- TAKE PICTURES OF THE DAMAGE BEFORE UNCRATING AND CONTACT OUR SUPPORT TEAM WITHIN 24HRS AT COOLER@STOREITCOLD.COM

IF YOU ARE PICKING UP AT A CARRIER TERMINAL, TAKE PICTURES OF THE SHIPMENT AND DOCUMENT ANY VISIBLE DAMAGES ON THE PICKUP RECEIPT BY MARKING IT “DAMAGED” BEFORE LOADING IN YOUR VEHICLE.



WARRANTY INFORMATION

ALL COOLBOT WALK-IN COOLER SALES ARE FINAL, INCLUDING ALL ITS COMPONENTS (ENCLOSURE, A/C UNIT, AND COOLBOT PRO DIGITAL CONTROLLER)

ENCLOSURE 10 YEAR LIMITED WARRANTY

Store It Cold, LLC., warrants to the original purchaser-user, that the prefabricated insulated boxes, panels or doors manufactured by the company are free from any defect in material or workmanship under the conditions of normal use and service, provided that it remains in the location where originally installed. The company's obligation under this warranty shall be limited to repairing or replacing at our option, FOB factory, any of the covered parts of said walk-in which proved defective within ten (10) years from the date of original installation.

Component parts, hardware and accessories are warranted for a period of one (1) year from date of shipment.

This warranty does not apply to equipment which has been subject to any accident, fire, negligence, alteration, damage in transit*, abuse, misuse, or improper installation. This warranty does not include any labor charge for removal of defective parts or installation of replacement parts or transportation to or from our factory.

THIS WARRANTY IS EXPRESSLY IMPLIED IN LIEU OF ANY OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ALL OTHER LIABILITIES OR OBLIGATIONS WHATSOEVER, ON STORE IT COLD, LLC'S PART, UNDER NO CIRCUMSTANCES, WHATEVER, SHALL STORE IT COLD, LLC., BE LIABLE TO THE PURCHASER OR ANY OTHER PARTY FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES.

THIS WARRANTY IS NON-TRANSFERABLE

OTHER EXCLUSIONS TO THIS WARRANTY:

- Normal maintenance or repairs
- Damage or loss of product, property, income or profit
- Floor panels subjected to wet mopping, flood, water leak, pallet jacks, heavy loading carts or weight exceeding 600 pounds per square foot.
- Damage by flood, earthquake or other natural disasters

**Please see SHIPPING section on page 3 for details on transit damage.*

A/C UNIT 1 YEAR LIMITED WARRANTY

Your A/C unit carries a 1 Year limited warranty. **Please contact SIC to facilitate a warranty claim of your A/C unit during this period.**

IMPORTANT! Please refer to the Owner’s Manual of the A/C unit to follow recommendations about installation and operation of your A/C unit.

This warranty will NOT cover claims due to improper installation or improper electrical supply to the A/C unit.

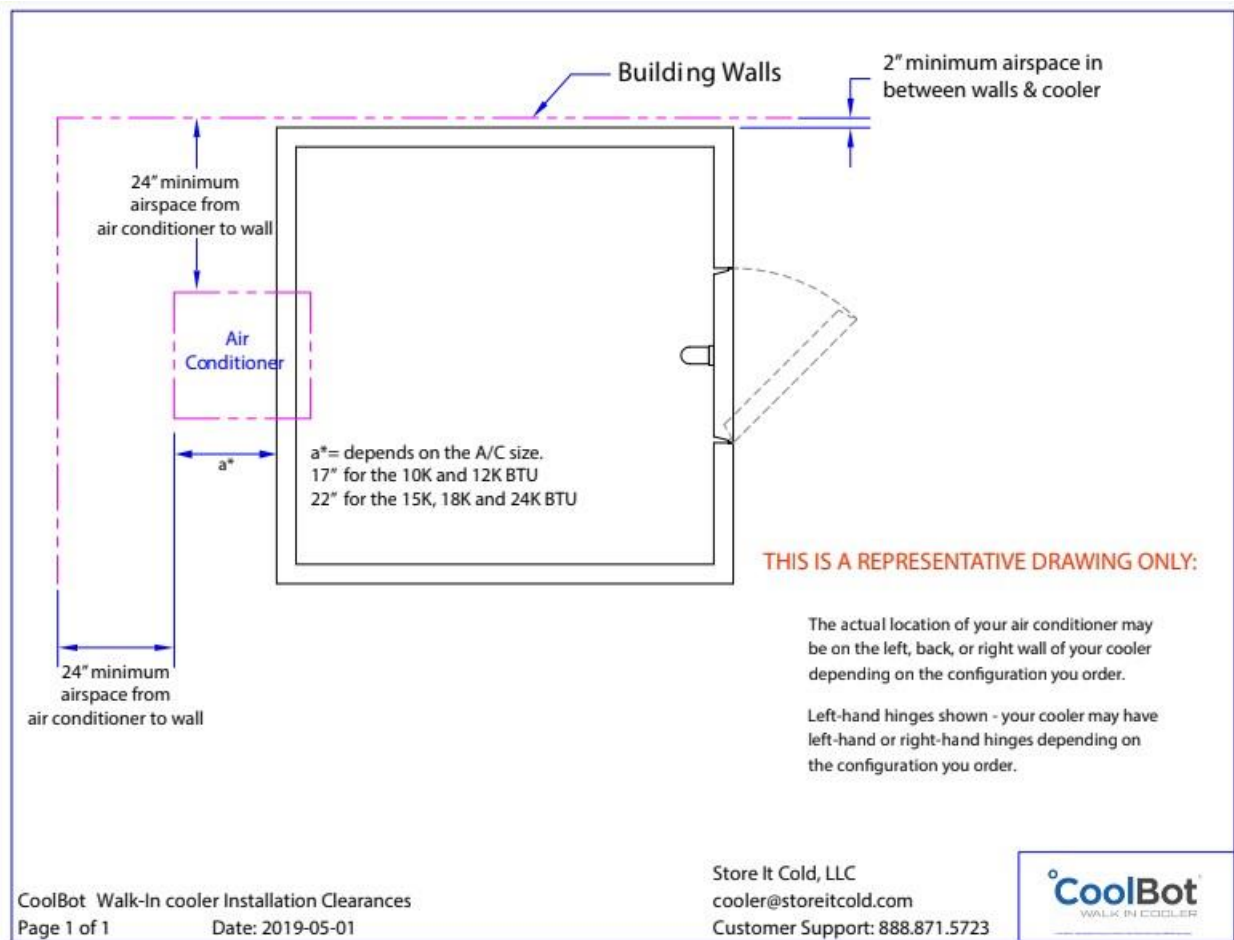
COOLBOT PRO DIGITAL CONTROLLER 1 YEAR LIMITED WARRANTY

DISCLAIMER: By using the CoolBot Pro temperature controller, you (the “User”) acknowledge there are inherent hazards in getting an air-conditioner (“A/C”) to do something it was not originally designed to do, and that these inherent hazards cannot be ameliorated, mitigated or obviated while still maintaining the essential functionality of the CoolBot. User accepts all responsibility in the use of and monitoring of the CoolBot Pro and A/C. User assumes all risk of loss of property or product due to improper functioning of the CoolBot Pro (or A/C). User assumes all risk of injury and warrants that he/she will defend, indemnify and hold the seller harmless for any direct or consequential harm or damage that may result from the use of this product.

LIMITED WARRANTY: CoolBots are warranted against defects for 1 year, not including damage due to misuse or accidents. To double the warranty on your CoolBot Pro controller visit us at:

<https://www.storeitcold.com/testimonials-form/>

MINIMUM RECOMMENDED CLEARANCES FOR WALK-IN COOLER INSTALLATION



TOOLS NEEDED

- Level
- Metal hand snips
- Power screw driver
- Hammer or plastic mallet
- Heavy duty work gloves
- Safety glasses
- Tape measure
- Caulk Gun
- Utility Knife

ALWAYS WEAR GLOVES WHEN MOVING AND HANDLING WALK-IN COOLER PANELS